



YWCA of Bombay



Building Today...  
for Women of Tomorrow

142<sup>nd</sup> Annual Report

## Board of Management

**President**

Priyadarsini John

**Vice President**

Lalitha Fernandes  
Elsa D'Cruz

**Treasurer**

Mary Cheru

**Asst. Treasurer**

Nita Susan Jacob

**Board Members**

Vinita Reuben  
Juliet Solomon  
Sandra Francis  
Pavana Anchees

Sara Oommen  
Dr. Sonal Ohol  
Elizabeth Mascarenhas

**Board Members (Co-opted)**

Indira Jenna  
Jaya Damodaran  
Sarojini Hingorani

**General Secretary**

Shoba Philip



## YWCA of Bombay

### Our Motto

By Love Serve One Another

### Our Basis

Faith in God the Father Almighty  
And in Jesus Christ His Only Son  
Our Lord and Saviour and in the Holy Spirit

### Vision

To empower women at all levels  
To strive for justice

### Mission

To reach out to victims of Economic and Social injustice  
and to those manipulated by  
Socio-Religious and Political powers

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## President's Message



As I reminisce the year gone by I stand in awe of our great and magnificent God who strengthens the feeble, supports the frail and sustains the fragile. The life and work of the YWCA of Bombay is an epoch making testament of the faithfulness of our God in keeping the flicker of light burning through time.

It perhaps is apt to place on record the tower of strength that the Board of the Y was to me as the youngest President of the Bombay YWCA. The sense of purpose across the team - exemplary, bonds of unity within the team - excellent and the penchant to make things happen - extraordinary thus every member of the team pulled together in one accord to make a difference to the world around and I am grateful to each one in the team for their conviction, commitment and co-operation.

The staff of the Y worked alongside shoulder to shoulder with the Board of the Y to execute the strategies and plans to realize the vision of the YWCA. The vision becomes merely a dream if not aided by committed people's continuous actions and consistent efforts.

I appreciate the Board of the Y, GS and staff for their stellar service. I concur with Helen Keller when she said, Alone we can do so little, together we can do so much.

The seed sown almost a decade ago to compile the history of the YWCA into a coffee table book culminated into a fine thesis capturing

the colorful life and mission of the Y; "The Saga of the YWCA" was released this year.

In keeping with the dictum, 'You catch them young, you catch them for life.' We initiated Y Deepa camps in many of our areas under the aegis of the Membership Committee. The intent is to nurture these pre-youth and provide opportunities to catch a glimpse of the Y and overtime develop into Y Deepa hubs.

In keeping with the need of the times and responding to a clear gap in the community at large we mooted and developed the idea of initiating a home for the aged as a model in standard and service. Efforts are underway to construct a facility to house this home in Belapur.

In an endeavor to enhance the Y brand prominent signage were crafted and positioned in vantage points to increase the visibility of the YWCA.

In line with the global move towards a sustainable environment energy saving measures i.e solar panels and water optimization i.e rain water harvesting has been initiated and will be installed in our buildings.

"The best way to predict the future is to create it," which is why as women of the YWCA, we should continue to build a powerful today for a beautiful tomorrow.

**Priyadarsini john**

## General Secretary's Report

***"The Lord is good and His love endures forever;  
His faithfulness continues through all generations".***



We are grateful to the Lord Almighty for leading and guiding us throughout the year. Let us continue to share our energy, talents and resources for the mission of the organization.

Developmental programmes and Rights based approach, strengthened our work at different levels. Empowering women and girls is our way to make a difference. Our members and supporters include women from different socio-religious backgrounds.

'International Day Against Drug Abuse and Illicit Trafficking' was observed on 26<sup>th</sup> June, 2016 by organizing sessions and workshops with beneficiaries at different centers. Also long term Campaign against Drug Abuse was initiated.

MINA (Membership in National Association) Committee Members Pearl Jacobie (Pune), Ashita Bhelwa (Nagpur), Vimala Raichur (Mumbai) visited our centers and Chembur community on 13<sup>th</sup> & 14<sup>th</sup> July, 2016.

Priyadarsini John, Lalitha Fernandes, Shoba Philip, Neeta Dabre and Alisha Vaz participated in the Regional Conference at Delhi on 21, 22 October, 2016.

It is with great pleasure and gratitude to God, we announce the allotment of the premises to YWCA of Bombay at Shivneri Nagar,

Chembur (a long awaited dream) under the Slum Rehabilitation Authority Scheme (SRA Scheme). The matter was pursued with Collector's Office, Builder, Municipal and SRA offices. Inauguration of Shivneri center was held on 30<sup>th</sup> January, 2017. It is the fruit of efforts of staff and members over the years. The old structure has been demolished and all programmes are functioning at the new place.

Annual Public Meeting (APM) was held on 18<sup>th</sup> February, 2017. Ms Thanksy Thekkekara expounded on the theme 'Building today..., for women of tomorrow'. The highlight of this meeting was the release of the book 'Saga of YWCA of Bombay' – by Dr M D David', which captures the fascinating journey and heritage of the Association, since its inception. It was an honour to have National President Dr Shakuntala David, National General Secretary Vinodhini Moses and National Administrative Secretary Kalpana David to participate in the programme.

HOD meetings were conducted every month. Sessions taken on SGMA (Standards of Good Management and Accountability), Compliances for YWCA, Team Work, Leadership, Humility, Documentation, Prevention of Sexual Harassment at Workplace.

We are also part of various networking groups e.g. Learning Communities, WE Action, South

Zone initiatives and Women Networking and have played a major role in the network programmes. Training in massage techniques suitable for babies was conducted in collaboration with Maa Baby Care.

We conducted training sessions for staff and Internal Complaints Committee Members at Lilavati Hospital on 'Prevention of Sexual Harassment at Workplace'. We were Consultants, helping them to form policies regarding the Act. We are on the Internal Complaints Committee of BMC, Indian Post, Railways, HDFC Sales. We attended ICC meetings of HDFC Sales twice in Kolkata.

Our residential programmes, vocational training courses, study centers and crèches are continuing to be a blessing to many.

Awareness sessions have been conducted in various schools and colleges on number

of social issues, enabling youth and parents to be proactive towards society. Street plays and rallies were held at different venues by our teams, thus reaching out to a larger audience.

Our members and staff are a valuable instrument, through whom we serve the most vulnerable sections of society and work towards achieving our mission. The road is long and steep, there is much to learn and achieve, but we take comfort in knowing that the Lord is at our side at each step of the way, as we all join hands and work together. I thank each of you who has helped in this journey in many ways by giving your time, expertise, ideas, donations and your belief in the Association.

May God bless us all.

**Shoba Philip**

### Regional Conference



# Building Today ... for Women of Tomorrow

**Pavana Anchees**

Women have a divinely privileged role in life. They exercise an influence on the people at home, workplaces and society at large. It is rightly said that '*The hand that rocks the cradle rules the world.*' The natural grace and influence of a woman is excellent and rewarding beyond all virtues. It is that grace and influence, that we need to hone to build a better tomorrow for the communities of the world and particularly women, in the years to come.

The Constitution of India secures for women equality, dignity and freedom from discrimination. However, women in India continue to face numerous problems to get these privileges. Living in a country which is still largely patriarchal, challenges that we face are humongous. I firmly believe that, these challenges and problems should not deter us from continuing to desire and work towards a change. '*Be the change you wish to see in the world.*'

Most of us find it difficult to change. Our attitudes, beliefs, values, etc have been so rigid, based on years of experiences and life's lessons. We hold them dear and even believe that they are perfect. Perhaps it's time to introspect and set the course differently to make us more useful people. May I enumerate a few steps ...

## 1. Living a God Centered Life

Placing God before everything should be the first step that we take in our endeavor to change for the better. As you yield yourself totally to God and act in obedience to Him, you will see yourself being guided and directed in the right path. The way you deal with people will change beginning with your

spouse, your children, in-laws, colleagues and don't forget this is infectious. You begin to see the change around you, because you have learned to look at them differently.

## 2. Be Proactive

Stephen R. Covey, American educator and author, in his book, 'The Seven Habits of Highly Effective People', places this as the first habit. All situations can be controlled and changed if we care to be proactive. In India, whether it is the dowry issue, the craze for a male child or even divorces, older women in the family play a vicious role. The justification is 'we were victims, now it is our turn to get even.' Do we think this way? I hope not. Times have changed. Friends, we need to change. Change is the only constant. Tomorrow's success requires changes today.

## 3. Be the Best

Believing in your skills and abilities is the key to success. You may be a home maker, teacher, physician or a care giver. Do your tasks with joy and strongly believe that God has chosen you for this role and do it with diligence. So be the best home maker, best teacher or best physician in the eyes of God. That takes you to self actualization, to contribute more effectively.

Imagine a world full of women of substance and success! When strong women work together in God centric missions believing in themselves and responding to situations rather than reacting, you will see the change happening. Our circle of influence is substantial. May every individual in that circle be blessed and motivated to transform the World.

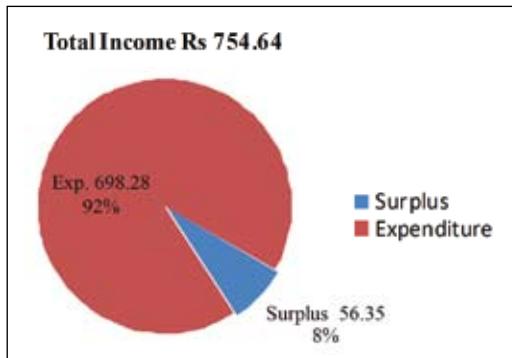
**So let's be strong, courageous and caring.**

## Treasurer's Report



I have pleasure in presenting to you, Financial Statements for the year ended 31<sup>st</sup> March 2017 and the auditor's report to the 142nd AGM of YWCA of Bombay, in keeping with good governance practices and statutory compliance. The Audited Statement of Accounts, have been circulated to members earlier and will be tabled for adoption.

**The Income & Expenditure Statement** for the year shows a Surplus of Rs. 56,35,921/- compared with the previous year surplus of Rs. 6,97,544/-.



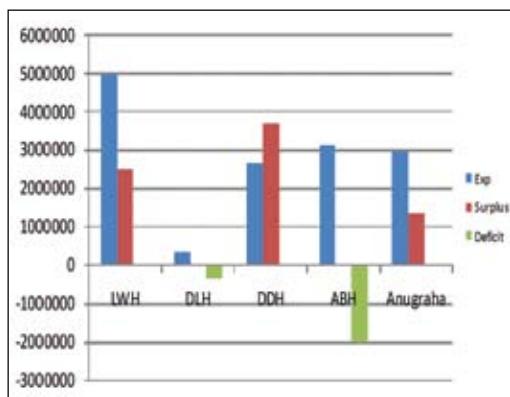
**Sources of Income:** IC (47%), Hostels (26%), Asha Kiran (13%), Rent from UCO Bank (6%), Income from Investments (5%), and



Others (3%). The relevant figures are shown in the chart below.

**An overview of the financial results of our four hostels** is contained in the bar graph below.

- **LWH at Fort** has a Surplus of Rs. 24,86,309/- as compared to last year's surplus of Rs. 37,17,948/- which is less due to major electrical work done.
- **DDH at Andheri** has yielded a surplus of Rs.37,13,699/- compared to the last year's Surplus of Rs.36,07,027/. It enjoys 100% occupancy and shoulders major responsibility with IC in Income generation.
- **Anugraha Hostel at Belapur** has a surplus of Rs 13,56,679/- compared to last year's deficit of Rs 15,00,875/. This is due to introduction of Monthly Residence Scheme. This scheme being popular has resulted in 100% occupancy.
- **ABH at Byculla**, being a subsidized residence is usually in deficit.

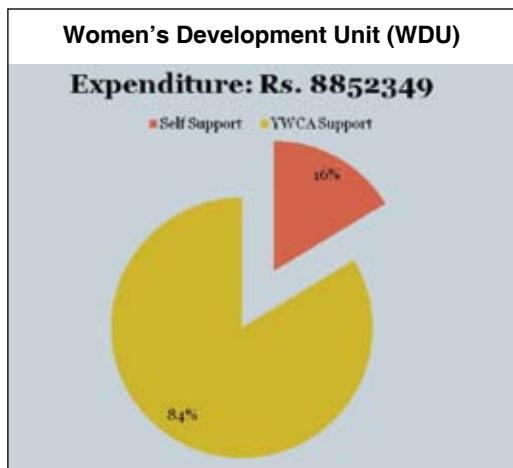


This year the deficit is to the tune of Rs 20,00,170/- . Increase in deficit is due to painting work and installation of CCTVs.

- **DLH at Colaba**, has no income; Expenses incurred are mainly due to provision of security services and maintenance.WDU conducts Vocational Training here.

**Asha Kiran**, has contributed Rs. 97,20,216/- to the income of the Association during the FY 2016-17 compared to Rs 84,42,738/- in FY 2015-16. This is noteworthy, since Asha Kiran is involved in non-residential community outreach programmes such as the Crèche for children of marginalized working mothers, incurring annual expenses of Rs 50,71,278/-, Day Care Centre for senior citizens from the community Rs 36,670/-, Urdu and Marathi study centre, English speaking courses, Beautician classes etc.

**Women's Development Unit** has been the key beneficiary of Bombay Y's funds to achieve the objectives of the Trust through multiple programmes for community



development targeting women and children. A total of Rs. 88,52,349/- was spent during the year as against Rs. 79,11,407/- there was an increase of expenditure to the tune of 12%. It is commendable that the department has been resourceful in soliciting funds for some of their projects this year, by availing sponsorships.

**The Financial position of the Association being sound we plan to undertake the following projects in the coming year:**

- a. Solar power generation in all our 4 hostels and International center
- b. Rain water harvesting at International center
- c. To develop the extra space available at Anugraha (Belapur) to build a Senior Citizen's Home.

**Tax on Income:** Currently no income tax is payable by the Association as per the Bombay Trust Act 1950, this provision is likely to be repealed. The Association will need to take cognizance of this and make suitable provisions to mitigate risks of potential tax levies.

**Due to surplus of Rs. 56,35,921/- a sum of Rs. 30 lakhs has been transferred back to Sinking Fund Reserve.**

With the increase in Property Tax for IC building from 1<sup>st</sup> April 2000, property tax bills payable up to 31<sup>st</sup> March 2017 is Rs. 6,39,282/-

A summary of Income and Expenditure, Investments and Bank Balances as on 31<sup>st</sup> March 2017 is given below.

## Income and Expenditure

	31 <sup>st</sup> March 2017	31 <sup>st</sup> March 2016	Increase	%
Total Income	7,54,64,427	6,82,04,532	72,59,895	11
Total Expenditure	6,98,28,506	6,75,06,988	23,21,518	3.44
Surplus/Deficit	56,35,921	6,97,544		

## Investments and Bank Balances

	31 <sup>st</sup> March 2017	31 <sup>st</sup> March 2016
GOI 8% Bonds, Units of UTI	61,43,750	71,43,750
Fixed/Flexi Deposits	5,04,64,440	4,32,41,986
Savings Bank Balances	79,24,035	63,62,488
Current Account Balances	3,73,906	3,11,855
Cash and Stamps	99,640	80,219

I wish to thank our Auditors M/s M M Nissim & Co., Chartered Accountants for completing the audit on time. I also thank Mr. S P Nayak for carrying out the internal audit, Service Tax Consultant Ms Kirti Pandya, VAT consultant Mr Gaurang Mishra, VAT Auditor M/s Alagappan & Co.

My special thanks to Ms Pavana Anchees, Chairperson-Finance for sharing the responsibility of the Department of Finance and Accounts. My thanks are also due to Ms Nita Susan Jacob and Pavana Anchees who have been ever willing to co-sign cheques

and payment vouchers for the Finance department.

I would like to express my heartfelt appreciation to all staff of Accounts Department for their hard-work, co-operation and dedicated service. I am grateful to the President, Board of Management and Chairpersons of all committees of the Board for an excellent team-work, and for the suggestions and support given to the Finance Committee.

**Mary Cheru**  
Hon. Treasurer

### Personality Development



# Report of the Board of Management 2016 – 2017

The Board of Management of the YWCA of Bombay is pleased to present before you the 142<sup>nd</sup> Annual Report and the Audited Statement of Accounts along with the Statutory Audit Report for the year ended 31<sup>st</sup> March 2017. Regular meetings of the Board of Management were held throughout the year.

As per the constitutional provision, three members were co-opted to the Board: Sarojini Hingorani, Indira Jenna and Jaya Damodaran

Following Chairpersons were appointed

## Administrative Committees Chairpersons

Finance	Pavana Anchees
Personnel	Mary Cheru
Buildings	Sandra Francis

## Programme Committees Chairpersons

Membership	Lalitha Fernandes
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Spiritual Emphasis	Juliet Solomon
Public Affairs and Social Issues	Elizabeth Mascarenhas
Participation and Involvement of Youth in Action	Indira Jenna
Public Relations	Sarojini Hingorani
Women's Development Unit	Dr. Sonal Ohol
Asha Kiran	Vinita Reuben

## Committees for Services Chairpersons

International Centre	Elsa D'Cruz
General Hostels	Nita Susan Jacob

## Other Committees Chairperson

Nominating Committee	Shama Chatterjee
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## International Women's Day



## Report of Administrative Committees

### Finance

The Finance Committee comprises of Finance Chairperson, Treasurer and Chairpersons of all committees. All members actively participate in the finance requirements of individual committees and departments and finance matter of the Association as a whole.

- ✓ During the monthly meetings the statement of accounts of all departments were scrutinized and approved.
- ✓ S P Nayak & Co. conducted regular audits of departments and submitted monthly reports. They were thoroughly scrutinized at periodic audit meetings before reporting to the Board.
- ✓ At a special Budget meeting, departmental annual budgets were studied and scrutinized in February 2017 and presented to the Board for adoption.
- ✓ An asset of the Association has been adequately insured.
- ✓ Half yearly Statement of Accounts has been reviewed by the External Auditor M/s M.M.Nissim & Co.
- ✓ The committee has duly monitored Trust Funds and Investments.
- ✓ Statement of Accounts, Balance Sheet, Receipt and Payments for the year ended 31<sup>st</sup> March 2017 were studied, scrutinized and presented to the Board.

### Personnel

The Personnel Committee Members regularly met to assess staff requirements, and evaluate their performance and ensure their welfare.

Staff strength of the Association, in various departments is as follows:-

Administration	10
Finance/Accounts	08
International Centre	44
Membership	01
PASI	01
PIYA	01
PR/Jotting	01
Women's Development Unit	36
Asha Kiran Complex/ DDH	19
Achamma Bhavan Hostel	08
Anugraha Hostel	07
Lady Willingdon Hostel	11
Total	147

During the year, following staff left the Association

1. Ms. Maria Felicidade Pereira, (Receptionist cum Computer Operator) at IC
2. Mr. Vijay Savle, (Receptionist cum Computer Operator) at IC
3. Mr. Mangesh Jadhav, (Utility Staff) at IC
4. Mr. Akshay Bhadavkar, (Asst. Accountant) at IC
5. Mr. Sunil Awale, (Room Attendant) at IC
6. Ms. Neha Colvin, (WDU - Asst Co-ordinator)
7. Ms. Vanita J. Shinde, (WDU- Helper) at Mira Road
8. Ms. Nayana Shinde, (WDU- Helper) at Bhandup

A warm welcome to the following staff who joined during the year 2016-17

1. Ms. Vaishali Sapkal,  
Para Social Worker at AK
2. Ms. Anita Katkade,  
Part time Utility Staff at AK
3. Mr. PravinSatpute, Security Guard at IC
4. Mr. Ananat Gavang, Maintenance Staff at LWH
5. Ms. Margaret Fernandes, Hostel Secretary at ABH
6. Ms Dolcy D'souza, Secretary – WDU (Aasra)

Staff of various departments were motivated to upgrade their skills by taking up English Speaking, Computers, Counseling and Electrician courses. Internal promotions were given on merit basis.

We congratulate the following employees for having completed **20 years of service** in YWCA and will be recipients of the **Long Service Award** at the AGM.

1. Mr. Ganpath Chipte
  2. Mr. Ajit Sakpal
  3. Mr. Hanumant Dhopre
- Meetings were held for Heads of Departments regularly. Sessions were taken by Elsa D'Cruz on Team Work, Leadership, 'Vision of HOD', Humility and Documentation. Shoba Philip took sessions on SGMA (Standards of Good Management and Accountability), Compliances for YWCA, Prevention of Sexual Harassment at Workplace, and Echo of Regional Conference.
  - The Staff appreciated the Board of Management for distributing Special Fruit Cakes for Christmas.

- 125 staff had a day's outing at **Panoramic Resort at Panvel** on 25<sup>th</sup> January 2017. Everyone enjoyed.

## Buildings

- **Achamma Bhavan, Byculla**
- **Anugraha, CBD Belapur**
- **Asha Kiran, Andheri**
- **International Centre, Fort**
- **Lady Willingdon, Fort (Heritage Building)**
- **Daisy Lawson, Fort**

Routine maintenance and upkeep of the buildings were carried, they remain strong, safe and ready to weather any storm.

At Achamma Bhavan, Internal painting and other allied work was completed. Replacement of the old corroded pipes, at the rear of the building, was undertaken.

In Anugraha office and lounge furniture and soft furnishings were changed.

Asha Kiran, no repairs were carried out.

In International Centre, the major work of total re-wiring was completed. Some of the Guest Rooms and the Conference Room were painted.

In Lady Willingdon, work of total re-wiring was completed.

**Our heartfelt gratitude to our LORD Jesus Christ for His abundant blessings in these buildings and keeping them strong and safe.**

## Committees for Programmes and Activities

### Membership

Members are the foundation of all YWCA committees and activities, through which they promote the Vision and Mission of the Association.

Membership of the Association as on 30<sup>th</sup> April, 2017 is:-

Electoral	107
Associate	37
Youth	5
Y Deepa	68
<b>Total</b>	<b>217</b>

### Ekta Programme

Ekta 'Teachers Day Special' was held on 24<sup>th</sup> September at YWCA, Byculla. 54 members and 2 guests attended the programme. The presentation about Y and its membership was a good orientation for new members and a refresher for seniors. The performances put up by members of different areas on the theme 'Visioning with the Youth to Teach India' were entertaining and informative. There were lively songs (accompanied by our versatile President) from two groups. Byculla chose "Peer Pressure" and Fort chose "in praise of teachers encouraging the youth to stay strong". The large turn-out from Andheri presented two humorous skits of a typical class-room setting and the other in a staff-room on the subject of Class Discipline. This theme was also carried over in song and advice from Belapur members.

### Evening of Christmas Carols

"Love Came Down at Christmas": 3<sup>rd</sup> December was yet another colorful melodious evening at 'Y' Fort. The evening saw the hall packed with church groups, members, hostel residents, music lovers, guests and invitees of all ages. Worship songs in different languages echoed the hall which was beautifully decorated. Chairperson, Lalitha Fernandes, in her exhortation, brought out the true meaning of Christmas. It is God becoming man in the person of Jesus Christ. It is the incredible self-sacrificing love of God. This self-giving love will help us conquer all our fears as we reach out to others in love and service, reminding us that love came down at Christmas - 'God's precious gift to the world'. The evening concluded with the lighting of candles followed by the hymn 'Silent Night, Holy Night'. A joyous evening celebrating the Saviour's birth.

### YWCA Staff Lunch with Members

9<sup>th</sup> December 2016, had the Staff and Members come together for a fabulous time of fellowship over worship, lunch and games. The song 'Humko Tumko..... Ye Duniya Gol Banaya.....' and the devotion lead by Juliet Solomon helped each of us to thank God for having beautifully created us in His image. It was a time to reflect on God's love, His provision, protection and presence with us. A few of the staff also testified God's goodness and healing touch in their lives during the year. The food was delicious and sumptuous. Everybody came in their best creating an ambience of joy, laughter, fun and frolic.

## Talk on 'BMC Election Awareness'

On 2<sup>nd</sup> and 3<sup>rd</sup> February, 96 members, beneficiaries and staff attended this session jointly conducted by Mr Austin Nazareth (Office Coordinator of AGNI) and Sangeeta Harjani (PASI Staff) at Andheri and Byculla. Mr. Nazareth explained the role and responsibilities of BMC. Lack of accountability, transparency and not fulfilling the responsibilities of BMC through the elected Corporators, have affected the common person in every walk of life. To bring about change, citizens need to be active not only during elections, but also before and after elections. Low voting percentage creates room for malpractices. He concluded the session by appealing all to exercise 'The Right to Vote' and motivate others to do the same.

## International Women's Day

International Women's Day was celebrated on 8<sup>th</sup> March at YWCA, Byculla. 52 members and Staff attended the programme. Advocate Audrey D'Mello (from Majlis) gave a lively talk on 'Uniformity of Law & Why Uniform Civil Code Is Not the Answer'. It was inspirational and thought provoking session.

## Y Deepa

It is a project pioneered by the YWCA in India. The young people, girls of age group 8 to 18 years pledge to engage in community development and advocacy work.

### Core Objectives:

- To create the next line of leaders and torch bearers of the nation.
- To engage young people in community development and advocacy.
- To create a movement to address key issues by the youth and for the youth.

- To empower young people, especially girls in decision making which is aimed at positive social impact.
- To provide an interactive platform for young people to brainstorm and create sustainable and effective action plans.

## Area Activities

The six Area Groups under the Association are - Andheri, Bandra, Belapur, Byculla, Chembur and Fort. The areas plan activities which are a mix of interactive sessions, learning experiences and service to society.

## Informative Talks by Experts

1. Cyber Crime by Adv. Pankaj Bafna
2. Gender Issues by Mr. Harish Sadani
3. Prison Ministry by Ms. Shanti Kurien
4. Organ Donation by Ms. Priyadarsini John
5. Human Rights and the Constitution by Adv. Aileen Marques
6. Menopause by Dr. Poonam Satpute
7. Goal Achievement by Ms. Michelle Vas
8. BMC Election Awareness by Mr Dolphy D'souza, Mr Gordon D'souza, Ms Rita D'Sa and Dr. Daniel Pereira
9. Coastal Roads by Adv. Godfrey Pimenta
10. Right to Information by Adv. Leslie Almeida
11. Wills and Probates by Adv. Shane Cardoz
12. Self Defence Workshop and Talk by Mr Elroy Vaz and Ms. Deepika Vaz from Krav Maga Global Trainer
13. Intellectual Transformation by Manisha Deole from Chinmaya Mission.

## Visits Organized and Activities in Y Areas

1. King Edward Infirmary at Asha Dhan, Mahalaxmi
2. Mother Teresa Home for Aged
3. Piety Home for the Aged at Dabul
4. All Saints Home - Elderly Residents
5. Mankhurd Children's Home
6. Quiz conducted by Ms. Nisha Gopalan on different methods of cooking
7. International Women's Day with Community ladies
8. New Year Celebrations
9. Celebrated Children's Day with Balwadi Children
10. Cultural Day Celebration
11. Eye & Diabetes Check-up Camp by Dr. Komal and Dr. Sarika Desai
12. Avon Beauty products on Beauty & Care
13. Missionaries of Charity Orphanage, Vile parle(W)
14. Jyoti Aid Centre, Kalamboli

## Spiritual Emphasis

***"For Great Is Your Love Higher Than The Heavens; Your Faithfulness Reaches To The Skies. Be Exalted O God Above The Heavens And Let Your Glory Be Over The Earth" Psalm 108:4,5.***

Weekly Prayer fellowship meetings were conducted in all Y areas. Members of the Committee led devotions for various events such as Ekta, World Membership Day, International Women's Day, etc.

YWCA, jointly with YMCA inaugurated the Week of Prayer on 13th November 2016 at Wesley Church, Colaba. Rev. Dyvasirvadam preached on the theme, "Leaving no one be-

hind". On the remaining days, members and friends of both the organizations met in their respective areas and had blessed times of Worship, Word, Prayer and Fellowship. The importance of taking everyone along in our Christian walk was emphasized throughout. Be it the differently abled, people from different communities and denominations- all are important to God and we as His children need to encourage and support each other. The week concluded on 19<sup>th</sup> November at YWCA Fort with a blessed evening in the presence of God.

On 3<sup>rd</sup> March 2017, *The World Day of Prayer* was celebrated at YWCA, Fort. 30 women of faith including members, staff and ladies from various churches met together to observe this global Ecumenical Movement. The theme "Am I being unfair to you?" Mathew 20: 1-16 was brought out beautifully by the speaker Ms. Rubina James from ACT ministries. The teaching was preceded by joyful Praise and Worship. This was followed by a time of intercessory prayer for the country of Philippines.

Retreats were held at YWCA Fort, on 24<sup>th</sup> August 2016. The theme "Justice Beyond Borders" was explained by the guest speaker Ms. Helen Karkada from Andrew Wommack Ministries. She elaborated on the importance of the two greatest commandments-'Loving God and Loving Our Neighbour'. Pastor Henry Seenivasagam shared the importance of being "Spiritually fruitful at all stages of life" on 15<sup>th</sup> February 2017. Both were an enriching and blessed times.

General Secretary and the Spiritual Emphasis Staff attended a seminar on 'Leadership and Reaching out to the Youth' at YMCA, Mumbai Central.

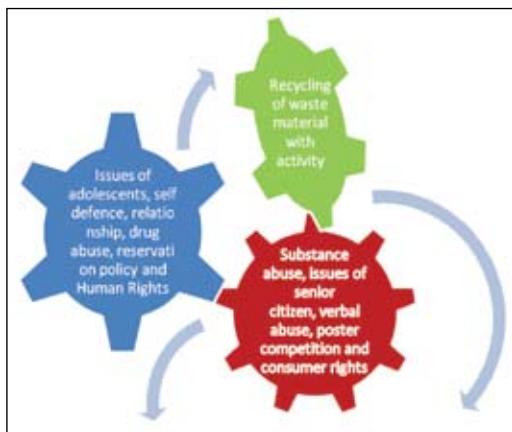
## PASI

PASI department successfully forged ahead, by creating visibility within as well as, outside the organization, by conducting more than five qualitative programs per month. Additional topics with new target groups and new speakers enabled us to reach out to 4436 youth, women and students by conducting 65 programs in all.

### Awareness sessions Theme based



Continuing earlier topics and introducing new need based topics received good response



## Initiatives

### Project for Dongri Remand Home Children:

143 children (between 12-16 yrs) benefitted from 12 skill building sessions conducted throughout the year.

**Intercollegiate Debate:** 40 students from 8 colleges from Churchgate to Goregoan participated in the Intercollegiate debate.

**Networking** with Mohalla Committee Trust Movement

**60 Posters on Child Sexual Abuse** were distributed in schools, colleges, NGOs, police stations, beat police stations and churches. **3094 Bookmarks** and **104 Helplines** were distributed to students, communities, NGOs, beneficiaries, society residents, hostellites.

## Advocacy

- Common Wealth Human Rights Initiative - PASI staff has been actively involved in the survey being conducted to improve police station response to women, particularly survivors of sexual assault, focusing on Delhi and Mumbai.
- Actively participated in programmes organized by Women Networking on Human Rights and International Women's Day.
- Invited to speak on 'Women Empowerment' for 'International Women's Day' organized by Aaganwadi and Prayas Foundation.

## Representation of Y on different forums

- National Convention on 'Right to Pee' in Mumbai

- National Conference titled 'First response, good policing and rape survivors' at Delhi
- As women networking partners for workshop on 'Women's access to police' at Mumbai
- Advisory Committee of Community Development Through Polytechnics Schemes (CDTP0) under Ministries for Human Resource Development (MHRD) for Saboo Siddik Polytechnic Institute Police Reform Watch'

## Participation

- Human chain on International Women's Day organized by We Action Group'
- Film festivals organized by 'Prabhat Chitra Mandal and MAVA
- Event organized by Majlis on completing their 25 years 'Feminist Legacies'
- Sexual Harassment at workplace organized by 'Akshara'
- Birth anniversary of Dr. Abdul Kalam organized by 'Indian Development Foundation'

## PIYA

### Thematic Intervention (April 2016–March 2017)



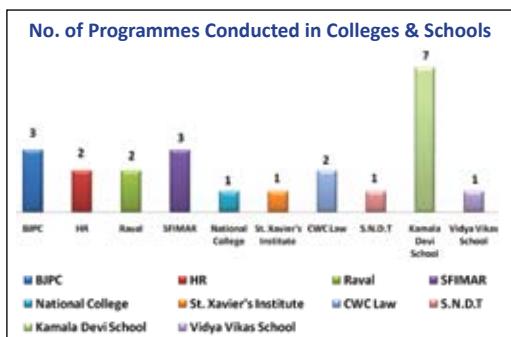
Sr. No.	Name of the Programme	College/ School/ Visits/ Target Group	No. of Participants	Resources	No. of times Conducted
1	Debate	Tolani & Xavier's	10	YWCA	1
2	Self Defence	Asha Kiran, St. Xavier's Institute of Education and SFIMAR	150	Suresh Nair (IWCA)	3
3	Y - Orientation	CWC Law College and School Children	300	YWCA	3
4	Valentine's Day Celebration	Andhakshi Ashram and Asha Kiran Residence	60	YWCA	2

Sr. No.	Name of the Programme	College/ School/ Visits/ Target Group	No. of Participants	Resources	No. of times Conducted
5	World Earth Day	Asha Kiran Residence	20	YWCA	1
6	Summer Camp	Divya Prabha Shelter Home	30	YWCA	1
7	Cyber Crime	SNDT, Raval, HR, BJPC, SFIMAR, Vidhya Vikas Mandal School	140	Adv. Pankaj Bafna	7
8	Career Guidance	Kamala Devi Jain High School	80	Mallika from IDF	1
9	Leadership Skills	Para Social Workers & Byculla Staff	20	Mallika from IDF	1
10	Good & Bad Touch	Study Center Students- Asha Kiran	20	YWCA	1
11	Child Sexual Abuse	Kamala Devi Jain High School	300	YWCA	4
12	Stress Management	Kamala Devi Jain High School	80	Mallika from IDF	1
13	POCSO Act	Kamala Devi Jain High School	80	YWCA	1
14	Nature Trail	Raval College & Ekansa	60	YWCA	1
15	Substance Abuse	National college & BJPC	250	Kripa Foundation	2
16	Human Equality	St. Francis Institute of Management & Research	80	NilishaWandile (World Merit)	1
17	Personality Development & Self Grooming	BJPC	50	Hemali Mehta (IDF)	1
18	Legal Aid	CWC Law College	200	Professors	1
19	Image Building	Asha Kiran Residents	40	Renu Puri (Image Consultant & Stylist)	1

Sr. No.	Name of the Programme	College/ School/ Visits/ Target Group	No. of Participants	Resources	No. of times Conducted
20	Christmas Carols	Students of Study Centre	12	YWCA	1
21	Joy of Cooking	Residents of Desire Society Institutional Care Home	50	YWCA	1
22	DNA Marathon	Asha Kiran Residents & other participants	100	YWCA	1

- **Debate :** The Debate helped to reflect the perception of young minds on ways through which media influences the society.
- **Self Defence:** The aim of the workshop is to empower young women to defend themselves from jeopardy and stand for their rights.
- **Y – Orientation:** To create awareness about Y and its various activities for the upliftment of the beneficiaries.
- **Valentine's Day Celebration:** was celebrated with adorable kids, senior citizens, staff members & volunteers at Andhakshi Ashram, Andheri (W).
- **World Earth Day:** The hostel residents supported and demonstrated the importance of environmental protection through the activities conducted.
- **Cyber Crime:** The aim is to create alertness about the Cyber World and to protect from its menace.
- **Career Guidance:** It gave information to the students about the diverse career options and the colleges that they can opt for, after their SSC and HSC.
- **Child Sexual Abuse:** It helped the children to know the facts about the cases that take place, different types of **Good touch and Bad touch** and alert signs, ways to combat them and how to tackle the situation. It also helped the children to realize that when they face such consequences, it's not their fault.
- **Stress Management:** It helped the students and gave them strategies to overcome stress by an effective "time management tool" that will help them to do well in their curriculum.
- **POCSO Act:** This session helped the students to know about the enforced laws and ways to go about, if they face problems related to Sexual Abuse at any time.
- **Nature Trail:** A trail where two groups united, one underprivileged and other college students, cross-cultural learning took place and games played together.
- **Substance Abuse:** To focus on the consequences on one's life such as psychological, social, physical and economical due to excessive consumption of substance abuse.
- **Human Equality:** It focused on being human and stop discrimination on any grounds. Each one of us has a right to live a life with dignity and a personal choice without being judgmental at all.

- **Personality Development & Self Grooming:** It emphasized on building morale, stance, poise, being presentable as per the occasion, loving oneself without criticizing and comparing with others.
- **Legal Aid:** It reflected on ways to identify Child Sexual Abuse at school, home, friends, neighborhood and the importance to overcome the situation.
- **Image Building:** It focused on how the art of dressing reflects ones creativity and individuality that is helpful at job interviews and at social occasions.
- **Christmas Carols:** A complete hand on escapade gained by the students of Study Centre that helped them to build their morale and gave them an opportunity to be part of the Bandra Taj Lands End for seven days.
- **Joy of Cooking:** Around 8 students from Bakery Cookery and Confectionary Course united and prepared an afternoon meal for children at Desire Society Institutional Care Home (Caring for Children infected and affected with HIV/AIDS), Goregaon.
- **DNA Marathon:** The Marathon created awareness on a sensitive issue of "Breast & Cervical Cancer", where 100 runners under the banner of YWCA participated for the cause.



## Public Relations

The **Public Relations Committee** manages the brand image of YWCA with both the internal and external stakeholders. It facilitates communication and contributes in myriad ways for the well-being and growth of the organization.

- A. **To create visibility of the Association, the following steps were taken**
  1. 5000 YWCA Brochures were printed and distributed
  2. New programme boards for WDU were made and installed at Fort, Belapur and Byculla Buildings
  3. 1000 Pocket Calendars for the year 2017 were designed by the PR Committee. They were distributed to all the stakeholders of YWCA
  4. 100 YWCA T-shirts – (some were distributed to our staff)
  5. Four Christmas flexy banners for YWCA were made and displayed.
  6. 200 YWCA new badges were made for members.
  7. Two flexy banners for DNA Marathon with the following slogans
    - a) Helping Women Realize Dreams
    - b) YWCA Hostels – Our Home Away From Home
  8. YWCA Street Sign Boards for Byculla and Anugraha
  9. New flexy sign board for Byculla to replace the old one.
- B. PR took initiative on behalf of YWCA at Prabhu Yesu Janmotsav event at Girgaon Chowpatty on 11<sup>th</sup> December. YWCA displayed their Bakery products, Mehendi and Nail Art skills. A street

*continued on pg 28...*

## Annual General Meeting



## Annual Public Meeting



## Bunny Tamtola



## DNA Marathon



## Christmas Carols Evening



## Gender Sensitization



## Staff Training



### ABH - Christmas Programme



Spiritual Emphasis Retreat



Bakery Exhibition



YMCA and YWCA Week of Prayer



Annual Day



Children's Day



Independence Day



Human Rights Street Play



Substance Abuse Rally



### Cleanliness Project



### Medical Camp



### Nutrition Training Programme



### Mehendi Class



### Session on Drug Abuse



### Youth Day



### Session on Human Equality



### Hospital Aide - Valedictory



### Self Defence



### Teachers' Day



### Sexual Harassment at Workplace



### Debate on Reservation Policy



### Leadership Training Skills



### WDU Christmas Celebration



### Networking



### Nature Trail



## Republic Day



**Self-Grooming**



**Exposure Vist**



**Session on Superstition**



**Joy of Cooking**



continued from pg 20...

- play showcasing the working women's life was performed. YWCA Brochures and Calendars for the year 2017 were distributed. Banner was made for the same.
- C. Integration of IC website with YWCA website is in process
  - D. To enhance the visibility of the Association and looking at the demand for Girls Hostel in Eastern suburbs. The Committee is looking into acquiring a land/ building for YWCA Centre.
  - E. PR Committee edited and consolidated the Annual Report.

### Women's Development Unit

Women's Development Unit (WDU) works in nine communities - Belapur, Bhandup, Chembur, Fort, Mankhurd, Mira Road, Panjrapol, Thane and Tulsivadi. It believes in empowering women across all levels of the society. It is established for promoting all round well-being of women and children. This is achieved through community development programs, vocational training courses, capacity building activities and awareness programs. Aasra is a family counseling center which supports women in need.

### Crèches/Balwadis

We cater to 334 children in 7 balwadis and 3 crèches. The crèche is a boon for working mothers as they can go to work knowing that their children are safe and well cared for. We provide children with nutritious meals and also encourage them to share their tiffin to instill values of sharing and caring. 'Bunny Tamtola' programme

was conducted in Fort and Mankhurd. Independence Day and Children's Day were celebrated with them. Children were taken for annual outing to Hanging Garden, Citipark and Diamond Garden. Regular sessions were held on Good Parenting, Gender Equality, Health Issues, Save the Girl Child, Domestic Violence, Good & Bad Touch and Environment Issues in all the centers with their parents.

### Education

School dropouts were referred:- i) 63 to YCMOU for further studies ii) 27 to Mumbai Mobile Crèche for Balwadi teacher training course iii) 27 to Nathani Charitable Trust for financial help for education.

### Health (Medical camps and sessions)

General Medical Camps were organized in different communities in collaboration with Dr. D.Y.Patil Hospital, Nanavati Hospital and L&T Health Centre for 1031 service users. 68 differently abled patients were benefited by getting medical devices, organized by Ratnanidhi Charitable Trust at Belapur and Bhandup Communities. 138 service users from Tulsivadi community were benefited by Hemoglobin and Anemia checkup camps, in collaboration with Rotract Club of Caduceus. Hemoglobin medical camp was arranged in collaboration with Dr.D.Y.Patil for 125 service users at Belapur.

Sessions were conducted on monsoon illnesses, mother & baby massage, HIV/AIDS, breast feeding and on oral cancer in different communities. More than 40 women attended the sessions in each community.

**2159 stakeholders were benefitted through these health programmes.**

### Vocational Training

Tailoring course	187 students
Mehendi course	20 students
Beautician course	70 students
English speaking course by Teach for India	18 students – Fort 20 students- Byculla

**Saheli Project:** - regular meetings and sessions were conducted for adolescent girls on the following topics - Eve Teasing, Save Water, Good & Bad Touch and Cyber Crime.

### Capacity Building

- Sessions on Personality Development, Human Trafficking, Cyber crime, Entrepreneurship, Art & Craft, Team Building, Leadership, Child Abuse, Child Rights, Domestic Violence, Instant Talak, Superstition, AIDS awareness and Save the Environment were conducted for communities and the staff.
- Trainings were conducted for youth groups and community staff in Street Play, Entrepreneurship, Child Development, Creative Art, Leadership, Community Development and Clicking Effective Pictures.

### Sustainable livelihood Programmes

- Nine monthly Self Help Group (SHG) meetings were held during the year at Fort, Mira Road, Bhandup, Belapur and Panjrapol communities for 144 stakeholders.
- An 'Aadhar Card' camp was conducted

in collaboration with Jan Hit Sangharsh Samiti & around 337 service users were benefited in Mankhurd and Belapur communities

- Swadhar NGO gave information about various schemes including National Assistance Schemes and Pension Schemes.

### Environmental Projects

1. Tree plantation drive was conducted
2. Sessions on 'Zero Waste Management', and 'Save The Environment'
3. Para social workers performed a street play at Byculla on 'Water Conservation' and 'Clean & Green Environment'.
4. Session on 'Cleanliness and Sanitation' was conducted and posters were displayed in Panjrapol community.
5. Cleanliness Drive was done in partnership with Stree Mukti Sanghatana and Datak Vasti Yojana (BMC) with 55 community members.
6. Posters for 'Clean Community' and 'Swachh Bharat' were made by 11 children in Thane.
7. Celebrated 'World Water Day' in all Balwadis on 22<sup>nd</sup> March 2017.

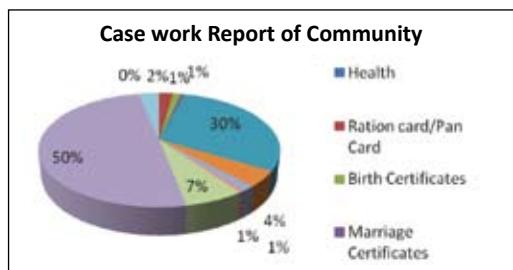
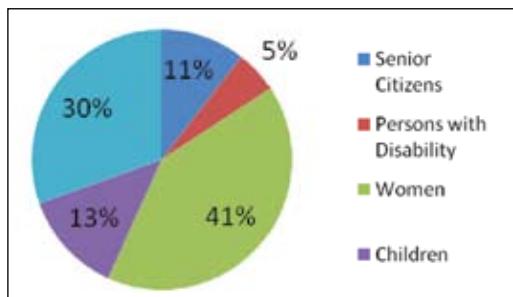
All these activities were undertaken by staff in different communities for different target groups with support from government and non government organisations.

**Youth Groups:** Sessions were conducted on Substance Abuse, Life Skill Development, Knowing Me, Personality Development, Gender Equality, Love and Attraction, Career and Goal, Career Orientation, Leadership, Menstrual Cycle, Pregnancy, Health, Birth Control, Love and Infatuation. 100 youth were benefited by these sessions.

**Learning community programmes:** - Thane and Bhandup community girls participated in activities like sports, wall painting, movie screening, meeting with area leaders, parents meeting and survey of public toilet.

**Groups worked with:-** Senior citizens - 28, Disabled - 14, Women - 103, Children – 34.

### Case work report



### Special Events:-

1. YWCA Career Guidance Mela was held in Byculla community in which 80 students participated. Mr. Khanvilkar Ravindra Parshuram a Professor from Marathi Vidyalaya College took a 'Capacity Building Session'. He emphasized on individual's strengths and weaknesses and to aim for achievable goals. Resource person from YWCA, Women's India Trust, Mumbai Mobile Crèche, Project Mainstream, Kotak Education Foundation and Regional Vocational Training Institute gave various options available for careers.

2. Summer camps were held at Panjrapol, Shivneri, Mankhurd, Bhandup, Belapur, Fort, Mira Road and Thane in the months of April and May 2016. Skills taught by Ms. Jayanti Premkumar were - basic stitching, soft toy making, art and craft, fabric painting, group dance and best out of waste. Personality Development activities were taken by Magic Bus. Various memory improving games were played and awareness songs were sung. Sessions on Leadership, Good and Bad Touch, Health and Hygiene were taken.
3. Senior Citizen's Day was celebrated by 182 elders. They shared their experiences. It was a very nostalgic event for many of them.
4. 17 senior citizens along with WDU staff saw a Marathi film 'Astu' which was on Alzheimer's. It was organized by Silver Innings at Inbox Theatre, Dahisar.
5. Nutrition competition was held in all the communities where women prepared nutritious and tasty food items.
6. 'Human Rights Day' was celebrated at Belapur on 10<sup>th</sup> December with 150 participants. There was a 'Peace March' and a street play performed on issues such as Domestic Violence, Sexual Harassment at Workplace, Right to Information and Discrimination against HIV patients in society.
7. International Women's Day was celebrated on 10<sup>th</sup> March at Byculla. Advocate Nausheen from Majlis who is also a Social Activist of the 'WE Action' Networking Group addressed the community women on the theme 'Women in the Changing World of Work'. She spoke on how women can build the strength to fight whatever comes their way. Her lucid style and

- use of day-to-day examples created a tremendous impact on them. Dance on 'Women's Empowerment' was performed by students of Hospital Aide. A song on the life of Savitribai Phule was performed by Sunita Waghmare (Para social worker). Film 'Pink' was screened in the second half of the programme.
8. YWCA organized 'NGO Mela' and 'Career Mela' in March 2017 at Mira Road and Colaba respectively. Participating NGOs - Mumbai Mobile Crèche, Jan Jagruti, YCMOU, Nirmala Niketan, Project Mainstream, ICICI, Manav Abhyas Sangh, Urja, Family Planning Association of India & Kotak Education Trust and reached out to almost 500 members of the community. They distributed pamphlets about facilities/ services and opportunities provided by them.
  9. To mark the International Women's Day, on 15<sup>th</sup> March a massive Human Chain Rally of more than 200 women and men walked on the streets of Kherwadi, Bandra East to show their solidarity against violence and abuse towards women. This was organized by 'WE Action' networking group consisting of 24 Mumbai-based social organisations. A skit performed by staff of YWCA enthralled the crowd. The 60 plus volunteers from YWCA dressed in pink were enthusiastically appealing the passersby with powerful slogans of women's rights to dignity and a safe environment.
  10. Para-social workers and teachers celebrated Teacher's Day at Byculla and Belapur with a dance, song and skit. Teachers also played games which were energetic and full of fun. Students of English Speaking class gave a speech related to Teachers in English. They also performed group dance and skit.
11. Elders' Day: Elders played games and shared their experiences. Staff conducted the Dance Movement Therapy.
12. Bal Mela was celebrated in all communities with 320 children. They played games and attended sessions related to education, personality development, superstition and a magic show.
- ### **Aasra –Family Counseling Centre**
- Aasra, a walk-in-centre working for the empowerment of women since 1998, that caters to the psychological and social problems of women in distress.
- Services provided by Family counseling centre is as follow:
- Counseling
  - Follow up and Home Visit
  - Legal Aid
  - Referral
  - Court Visits
  - Helping women in taking police support
  - Create awareness among women regarding laws and their rights
  - Providing Shelter
  - Rehabilitation
- a. This financial year 258 new cases were registered. 530 cases were followed up and 239 cases were settled.
  - b. Marital Disputes -34, Alcoholism-13, Bigamy - 09, Dowry-21, Extra marital affairs-16, Sexual abuse- 13, Domestic Violence -79, Child Sexual abuse-11, Property Disputes- 25, Elderly Abuse -18, Sexual Harassment at Workplace- 6, Violence against men- 13

- c. Cases for emergency shelter referred to Sneha Sadan-3, Bapnu Ghar-3 and Aamcha Ghar-3.
- d. Advocate, Asha Rodiyal from Majlis provides legal Advice, twice a month. Free Legal Aid was provided to 68 cases.
- e. Twenty nine (29) Domestic Violence cases were referred to different Protection Officers at Thane and Mumbai.
- f. Received help from 103 and 1098 helpline for 27 violence and child abuse cases.
- g. Thirty-one (31) clients received help from District Legal Service Authority, Bandra and Thane for free legal procedures.
- h. Networking with: District Legal Service Authority, Family Court, Child Welfare Committee, Sneha Sadan, St. Catherine's Home, Dignity Foundation, Majlis, Women Commission, Mahila Dakshata Samiti, Stree Mukti Sanghatna, Manav Seva Sangh, Bapnu Ghar, Women Cell, Awaaz-e-Niswaan, Sakhya Family Counseling Centre, Akhil Bhartiya Janwadi Mahila Sanghatan, Mahila Takrar Nivaran Kendra and Mumbai Police.
- e. Human Rights Commission, Mumbai.
- f. Muktangan (Pune), Alcoholic Anonymous, Nasha Mukti Kendra, Bhardawadi, Alcoholic Anonymous for Addiction cases.
- g. Masina Hospital, Sion, Cooper, KEM & Nair Hospital for psychiatric treatment.
- h. Nathani Trust, Red Crescent, Shishu Prem Samaj, Amada Trust & Lotus Trust for educational help
- i. DLSA, Bandra & Thane, Majlis, Family Court and Thane Court for legal Procedure
- j. Sneha Sadan, St. Catherine's Home, Amcha Ghar for accommodation.
- l. Stree Mukti Sanghatna, Sneha, DILASA, Akshara, Sakhya' Family Counseling Centre at Nallasopara
- m. CWC- Dongri, Thane, Bhiwandi and Mankhurd for rehabilitation.
- n. Police stations for filing NC, FIR, missing complaint and protection to cases under section 498A.
- o. MAV (Men Against Violence & Abuse) as cases registered by men

### **Programmes attended by staff**

- a. WE Action Group – Mumbai DV Network.
- b. Aman Networking group (Maharashtra Anti Violence Committee, Aman Network)
- c. Dignity Foundation, HelpAge India for senior citizens.
- d. Slum Rehabilitation Authority for property matter.

- 1. Four days training on '**Livelihood Rights'** organized by MASUM at Pune.
- 2. 'Conference on Maharashtra Women's Health Rights' organized by MASUM NGO, Pune
- 3. International Women's Day programme organized by South Zone Networking Group. Street play presentation was performed by YWCA Byculla youth group.
- 4. 'Coordinated Community Response to Gender Based Violence' - Direct Action

for Women Now (DAWN) was organized by the Roundtable, in collaboration with MAVA.

5. Workshop on 'Sexual Harassment at Workplace' in connection with the new laws on the subject, organized by WE Action Networking Group.
6. Meeting with Committee on Prevention of Sexual Harassment at Workplace at MDACS and BMC Ward, Parel.
7. Para legal training at DLSA (District Legal Services Authority).
8. Training on 'Leadership' organized by PIYA on 17<sup>th</sup> September 2016 at Byculla.
9. Monthly meetings of We Action Networking Group.
10. Aasra organized session on 'Instant Talak' in different communities. Resource person was Professor Nikhat Nouman from Bourhani College.
11. 'Jansunwai' organized by Majlis at ISE College at Bandra. Clients shared their problems and difficulties faced in the court.
12. Meeting with stakeholder, police, service providers and protection officers at IES College, Bandra.
13. 'Job Mela' at Bharat Education Society Night School, Chembur.
14. Film Festival organized by MAVA at SNDT College, Matunga

### **Programmes conducted by staff**

1. Sessions on different issues like Domestic Violence Act, Violence Against Women, Women's Rights, POCSO, Child Abuse & Child Rights, Good touch & Bad touch, Eve Teasing, Love and

Infatuation, Premarital Counseling for Adolescent girls, Senior Citizens Act, Sexual Harassment at Workplace.

2. Session on 'Women and Violence' on the occasion of International Women's Day at three different communities.
3. One training for ICC (Internal Complaints Committee) and five awareness sessions for staff of Lilavati Hospital Bandra on Sexual Harassment at Workplace Act 2013
4. On the occasion of International Women's Day, 'Women's Rights and Importance of Women's Day' programme was organized by Mumbai GPO. Around 300 staff members participated in the programme.
5. Session on 'Cyber Crime' for Aasra clients at Asha Kiran.
6. Youth meetings in all communities, to create awareness against violence in society and participation of youth in the movement.

### **Hospital Aide**

1. 88 students received certificates at the Valedictory programme. Delphina Gurav, Nurse Manager of Nanavati Hospital was the Chief Guest. She spoke about the significant role of nurses. 96 students were admitted in the year 2016-17. Students were well placed in hospitals like Saboo Siddique Hospital, BSES Hospital, Lakeside Nursing Home, Oak Hospital, Sai Krupa Hospital, Jaslok Hospital and Namita Hospital.
2. Teachers' Day, Traditional Day, Diwali Mela, Christmas and International Women's Day were celebrated. Students

visited Nehru Planetarium and Primary Health Centre at Virar and stayed at LD Resort.

3. Sessions were taken on Early Childhood Care, Diabetes, Cancer Awareness, Kidney Dialysis and Women & Violence.

## Bakery & Nutrition

1. One year Craft Course Cookery, Bakery and Confectionery had 20 students. Craft Course Bakery and Confectionery had 9 students.
2. Short term Bakery course had 9 students.
3. Hindustan Petroleum conducted awareness program of LPG for 110 students of Cookery and Nursing in September.
4. Students of Cookery and Bakery visited the exhibition at Bandra Kurla Complex on 25<sup>th</sup> November 2016.
5. Chef competition was conducted on 28<sup>th</sup> February 2017
6. Bakery Exhibition was held on 8<sup>th</sup> March 2017.
7. Moinuddin Belgoanwala won first prize in Moctail competition held by YMCA of Bombay.
8. Patricia Fernandez, Rabab Lokhandwala and Nasreen Malim secured 2<sup>nd</sup> position in Cake Fest Chef Competition conducted by Sheela Raheja Institute of Hotel Management.
9. Students were placed in Chefair Flight Catering, Flight Kitchen, Olive Restaurant and Holiday Inn. A few have started their own setup.

## Asha Kiran

Asha Kiran, the Women's Development Complex of the YWCA of Bombay continues to be a ray of hope to all its beneficiaries.

## Residential Programmes

### Residence for Senior Women

Seven Women have taken up accommodation at the YWCA and made this place their home. The residence not only provides much needed security, but also ensures privacy through self-contained single rooms, while at the same time giving the seniors, a rare and unique option to mingle and interact with people of different age groups under the same roof. Asha Kiran also provides for the spiritual wellbeing of seniors.

During the year their Birthdays, Mother's Day, Elders' Day, Valentine's Day and Christmas were celebrated with them.

### Transient Guest

It provides accommodation in single and twin sharing rooms to the women who come to Mumbai for short business trips. Women from all over the world avail this facility. The occupancy during the year was 98%.

### Emergency Shelter

It provides temporary accommodation free or on very nominal cost to women in distress, especially victims of Domestic Violence. Women who are referred by other NGOs are also provided legal help and counseling to recover from their traumatic situations and rebuild their lives. 3 distressed women referred by Majlis were provided shelter.

### Extension Classes

Over 150 students were registered in Bharatnatyam classes.

## **Facilities and Bookings**

- o Conference Hall on 7<sup>th</sup> floor is available for various meetings, conferences and workshops.
- o The Amphitheatre is booked and is used for rehearsals and staging plays.

## **Community Outreach Programme**

### **Crèche for Children of Marginalized Working Mothers**

We have about 32 children in the age group of two and a half to five years who come happily with sunshine smiles every morning. A loving and protective environment helps the mothers to go to their work peacefully knowing that their children are secure and well cared for. 17 children left to join pre-school. Independence and Republic Day, Fancy Dress Show, Sports, Children's Day, Christmas Day, Picnic and Annual Day Function were celebrated.

Regular quarterly sessions for parents were conducted on important issues. Many mothers took admission in our short term courses, such as English Speaking, Beauty Parlour and Tailoring.

Children enjoyed their Annual outing to Chacha Nehru Park.

## **Study Centre**

The girls from nearby slums, studying in Std. 7<sup>th</sup>, 8<sup>th</sup>, 9<sup>th</sup> and 10<sup>th</sup> of Urdu and Marathi medium schools, were coached by dedicated and qualified teachers and volunteers.

We got 95% result in academic in year 2015-16. 130 students registered in our Study Centre.

## **Capacity Building**

- i. Sex Education Session was held for Parlour Students. Asst. Coordinator spoke about physical and emotional changes taking place during teenage years. Para social worker spoke about Human Trafficking.
- ii. PTA meeting was held on 19<sup>th</sup> September 2016, topic was "Rationing Rights" and speaker was Ms. Taruna Kumbhar from Ration Kruti Samitee.
- iii. Session on Basic Abacus methods and its importance was conducted by Harshita Jain in September 2016. She spoke about time management for regular study and during exams.
- iv. 35 students registered for Awareness Camp held from 7<sup>th</sup> to 11<sup>th</sup> November 2016. Topics covered were Skin, Grooming, Menstruation, Hygiene, Leadership, Physical Attraction. General discussion on Indian Constitution. Games were conducted.
- v. Yoga session was held on 12<sup>th</sup> November 2016. Ms. Manju Hinduja Yoga Teacher of Karmaveer Gaikwad Kendra taught the techniques of concentration. She demonstrated exercises for pain relief and positive thinking. She also focused on daily diet, good food habit and also discussed on respecting parents.

## **Sustainable Livelihood Program**

### **Regular Classes and Course**

Name of the Course	Total No of Students	No. Of Batches
Basic Beautician	111	7
Basic Tailoring	55	3

Dress Designer and Blouse Making	15	1
English Speaking	42	3
Total	223	14

## Vacation Courses

Name of the Course	Total No of Students	No. Of Batches
Kathak	31	1
Hobby Class-Rangoli	11	1
Basic Mehendi	73	3
Self Grooming	52	3
Bridal Mehendi	12	1
Martial Art	36	2
Nail Art	37	2
Bridal Make-up	35	2
<b>Total</b>	<b>287</b>	<b>15</b>

## Justice Beyond Borders

- Naziya Ismail Khan and Reshma Shaikh were sent for Mobile Crèches Balwadi Teachers' Course at Korba Mithagar, Wadala.
- Harshita Mahale (ex-student) joined as Study Center Teacher for 10<sup>th</sup> Std.
- Dhanashree Sanjay Mistry had come to us with a mental depression and needed help in Maths. She was given coaching in our Study Center and she secured 45%.

## Be a Green Ambassador

Poster Exhibition was held on the occasion of Kishori Mela in October 2016. The Topic was 'The Impact of Indian Festivals on Environment' and there was an activity on how waste materials can be recycled. The theme was 'Decorative Material'.

## Special Events

1. Farewell was organized for Day Care Seniors on 30<sup>th</sup> June 2016 and special lunch was served.
2. Independence Day was celebrated on 12<sup>th</sup> August 2016 with Crèche and Study Center children. In the morning Crèche students presented patriotic song 'Aai Aai ye Ikde' and National Anthem. Study Center students presented speeches and songs. Movie 'Jungle Book' and PPT on 'National and State Symbols' were screened. Speeches on 'Status of the Women in India', 'Social Movement by Dr. B.R. Ambedkar' and 'Independent India' were given by the students. Animated film on 'Bhagat Singh' was screened and was followed by questions and answers conducted by Asst. Coordinator. It was informative, interactive, entertaining and was appreciated by students, teachers and members.
3. Alumni meeting for Std. 10<sup>th</sup> students was held on 17<sup>th</sup> August. Students were felicitated by giving them dictionary (Hindi to English) and pen. Plants like Tulsi, Ajwaine, Money plant and other ornamental plants were also given to spread the message of growing more plants. Teachers and students shared their experiences. Ex-topper student, Snehal Jangum, was invited to share her experience with YWCA. She spoke on the monthly sessions and awareness programmes which benefitted her. She expressed her gratitude to YWCA. She encouraged the new students to participate in all the programmes as they are very beneficial.
4. 124 girls participated in Kishori Mela held on 6<sup>th</sup> October 2016. It was great exposure and experience for them.

Following competitions were held

- i) Essay Writing in Marathi – ‘Mazyा Swapnati Bharat’.
- ii) Speech Competition in Marathi- ‘Bhartatiil harmik Bandhane Mahilansa thitarak ki marak’ Beautician students put Mehendi and Nail Art stall, tailoring students put food stalls.

Charts and Posters were displayed to spread awareness about the ‘Girl Child Rights’.

5. Teachers’ Day was celebrated on 2<sup>nd</sup> September 2016. All teachers shared their experiences. ‘One Minute’ fun games and quizzes were arranged. Everyone enjoyed the programme.
6. Children’s Day celebrated on 21<sup>st</sup> November 2016. Children presented nursery rhymes. Animated movie ‘Tree of Unity’ and ‘Funny cartoon’ were screened. The dress code was green to spread ‘Be a Green Ambassador’ message.
7. ‘Week Without Violence’ programme was held on 14<sup>th</sup> December 2016 for 70 Crèche children’s parents and other stakeholders. Movie ‘Perched’ was screened and discussions were held. It was an interactive session and the questions were focused on the status of the women in India.
8. ‘Valentine’s Day’ was celebrated on 11<sup>th</sup> February 2017 which was organized by Uday Foundation, Andheri-W. They sang songs, danced with Crèche & Study Center children and Senior Residents. They cut cake and distributed shawls to seniors.
9. Alumni meeting with Parlor and Tailoring students was held on 13<sup>th</sup>

February. Resource persons Nivedita Desai from Animedh Charitable Trust and Lata Khemchandani from Lata Salons’ Parlour shared their experience with students.

10. Annual Day was celebrated on 2<sup>nd</sup> March. All stakeholders, staff and students participated in the programme. Crèche children presented prayer song. Bharatnatyam students presented prayer dance, area members presented fashion show on Maharashtra’s various types of attire, and culture of Maharashtra in line with our themes ‘Be a Green Ambassador’ and ‘Visioning with Youth’. 327 participants enjoyed the programme.
11. Career Guidance was held on 1<sup>st</sup> April. Various Organisations like Nirmala Niketan, SNDT, Kotak Mahidra, ICICI, Mobile Creche, YWCA Byculla and MY Glamm Academy had come and guided our students. 75 students participated in the programme.

## Health

1. Medical Camp was held on 11<sup>th</sup> June in collaboration with Nanavati Hospital, Samanwaya Senior Citizen Group and L & T. General, Bone Density and Gynec check ups were conducted. Free medicines were provided. 109 stakeholders benefitted from this camp.
2. Medical Camp was held on 11<sup>th</sup> March 2017 in collaboration with Nanavati Hospital and Lions Club. General, Bone Density, Eye and Gynec checkups were conducted. 167 stakeholders were helped at this camp

## Education-Sponsorship by YWCA

- o Two Students (Gausiya Qazi and Harshita Mahale) for graduation studies.

- o Two students for FYJC (Namrata Prajapati) and HSC (Neetu Prajapati)
- o Four students from Study Center.
- o Three crèche children

### Sakhi Project

- Amrapali Adhav successfully completed Hospital Aide Course and passed with 53%. She got a job at Johari Nursing Hospital at Mahim, and will be drawing Rs.6000/- per month.
- Shabana Shaikh has started tailoring business and making good income.
- Anita Dattu Katkade and Rekha Raneour, Sakhi members got employment at YWCA.

### Success Stories

- o Study Cetre student Shubhangi Waghe scored 82.20% in SSC.
- o Ms. Seema Sanjay Dharpawar successfully completed her graduation from Yashwant Rao Open University.
- o Ms. Hamida Shaikh, Parlour student started online Salon and Spa "Get Stylish". She did her basic training in our Beauty Parlor Course. She recruited 4 of our students in her parlor and is paying Rs.10,000/- per month plus travelling allowance.
- o An adolescent girl from our study centre (Std 9) has taken action against her step father. The girl had previously attended a session on POCSO (Protection of Children against Sexual Offences). Now she is in safe hands and under observation of CWC (Child Welfare Committee)

### Staff Capacity Building: Staff attended

- a. Session on 'Child Rights' at YMCA on 24<sup>th</sup> August.

- b. Session on Atrocity Act.
- c. Women Networking 'International Women's Day' programme at Ashankur Center. Information on 'Various Laws for Women' was given by Advocate, Jaya Menon. Meenakshi, Sr. Journalist spoke on 'Changing Images of Women in Media'. She showed various clips of the social movies and discussed with the participants.
- d. Mr. Pinto from Skill and Training Department of Government gave an online demo on 'how to register for Employment Card' on 1<sup>st</sup> April 2017. 17 students have been registered.
- e. Session on 'Human Trafficking' by Advocate Flarell and Counsellor Mr Sumith from International Justice Mission.
- f. 'Puppet Exhibition' on 21<sup>st</sup> January at Rajhans Vidyalaya. It was organized by Mobile Crèches.

### Visits and Exposures

- Visited Vimla Dermatological Center, Versova on 26<sup>th</sup> August 2016. They provide free treatment and subsidised medicines for leprosy patients. They have OPDs for Leprosy Care, Digital X-Ray & Pathology, Eye Care, Orthopedic and ENT.
- Asst. Coordinator visited Senior Citizens Activity center near Azad Nagar metro station, Andheri on 22<sup>nd</sup> October .
- Picnic was organized for Study Center students on 29<sup>th</sup> December at Borivali, Sanjay Gandhi National Park. 58 students enjoyed the picnic and games in the garden.

# Committees for Residential Facilities

## International Centre

We thank the Lord Almighty who enabled us to scale new heights.



International Centre has completed yet another year in providing outstanding services to our esteemed guests, both Domestic and International.

The annual turnover for the year 2016-2017 was Rs.4,75,83,136 as compared to Rs. 4,23,78,248 of the previous year i.e. 2015-2016, showing a substantial increase of Rs.52,04,888 in the turnover. During the year, we were also able to achieve more than 100% of our budgeted revenue from Conference Booking. In spite of demonetization of Indian currency and terrorist attack in many European countries overall we have achieved more than 100 % of our budgeted income amount @avg. 77% room occupancy. . (Net profit for the year 2016 – 2017 is Rs 77, 58,052/- (Seventy seven lakhs fifty eight thousand fifty two)

We have in the past year hosted guests from various parts of the world like Israel, UK, France, London, Australia, Spain, South Africa, Sri Lanka, Japan, China, America, Canada to name a few. It is also encouraging to find an **Excellent Grading** from our guests in the 'tripadvisor.in' for the past year. Breakfast and Buffet Dinner included in our tariff is well appreciated by our guests.

- Room No 107 (G.S Apartment) has been given on rental basis for guest. We have achieved more than our budgeted amount, with 90% average occupancy.
- Replacement of CFL bulbs with LED bulbs

in the entire 1<sup>st</sup> floor area, Basement and conservative use of electricity overall has resulted in substantial cost savings.

- Trip Advisor Team have awarded certificate of Excellence in Hospitality with best rating for International Centre of YWCA for the year of 2016 (based on Guests feedback on trip advisor).
- Integration of IC website with YWCA General which has resulted in easy & smooth access to guests.
- DJUBO a Hotel Booking Software has been introduced w.e.f April 2017. This engine is customer friendly and enables quick booking from across the world.
- Vending machine has been introduced for providing instant, flavored, aromatic tea/coffee to staff.
- The IC staff has been trained on various levels: skill building, communication, telephone etiquettes and personality development.
- Efforts were put in for improvement of overall ambience in the guest rooms

In conclusion the IC Committee appreciates the staff for their contribution and thanks the Board for its support.

## General Hostels

### Achamma Bhavan Hostel (ABH)

It is situated in Mumbai Central, the heart of the metro city. It is clean, safe and secure,



with affordable rates and it has 2 well equipped dormitories to house 23 working women and students/trainees along with one comfortable 3 seater guest room.

In-nights are organized to provide an opportunity for the residents to get together and interact with one another. It is a platform to express their talents and share their knowledge. Valentine's Day was enjoyed by all, with singing, dancing and games. An awareness talk was given on 'Human Trafficking'. Christmas Celebration was held on 10<sup>th</sup> December. The members joined the residents for Carols singing in different languages. Games were organized and played with full vigor. Evening prayer was revived this year and is a blessing to the residents, guests and staff.

### **Anugraha Hostel (AH)**

Anugraha hostel is situated in the midst of



lush gardens with the backdrop of mountains. It is strategically positioned near railway station and bus depot and is in demand throughout the year.

The recently painted hostel is very well maintained with potted plants and an awesome garden, a visual treat.

Anugraha is a home to 70 women (working and students). The three storied building maintains high standards of cleanliness and hygiene. Also nutritious and tasty food makes it run full.

The Office and Lounge have been done up with new furniture. The curtains have all been changed to go with the freshly painted walls. With this work has been aesthetically completed.

In-nights are a time for contemporary talks and excellent variety entertainment programmes including singing, dancing, games organized by the residents and guests.

National festivals are celebrated with great fervor and patriotism by the residents and guests dressed in the colours of the Flag.

Anugraha hosts classes such as tailoring, fashion designing, beautician's course, mehendi and English speaking, for the community women and girls at nominal rates. Besides programmes on awareness, medical camps are regularly held. This time a camp was held to provide Aadhaar Cards to the nearby community.

The Meeting Room is rented by YWAM, Human Rights Centre and Community Church for their staff meetings.

Weekly Bible Study/Prayer is held on Thursdays. Sundays are filled with worship songs from the three Churches which meet in the premises.

### **Dipti Dhaman Hostel (DDH)**



It is situated near Metro station and two kms from Andheri Railway station. It is an ideal home for women, hence it is much preferred by those beginning their careers and students pursuing their higher studies. This 100 seater bright and airy hostel is well managed and maintained.

The need for discipline, cleanliness, responsibility and empathy are stressed upon, at the time of admission.

The hostel provides furnished and well maintained rooms. Each floor has a lounge with cable TV and seating arrangement. Newspapers and magazines are also provided. The ground floor has a cafeteria which serves meals and snacks to the residents.

Various programmes are held throughout the day for women and the girl child. Residents can participate and contribute towards these activities.

In-nights are held once in 3 months. It is a platform where the residents get opportunity to present their own programmes and alternately resource persons are invited to discuss current issues. This year workshop on Self-Defence, session on Image Building and talk on Cyber Crime were conducted and a visit was organized to the Old Age Home.

National events such as the Republic and Independence Day are celebrated with active participation from Residents, Guests and Members.

The Annual Christmas party was held with much enthusiasm, which included games and various performances in the evening. Floor decoration competition was held. These activities were followed by Christmas dinner. The Christmas choir was conducted by the girls. 50 residents and guests took part in the DNA I Can 5 km marathon.

## Lady Willingdon Hostel (LWH)



It was established in the year 1900. Its strategic location, cleanliness and wholesome food makes it the most sought after hostel, in South Mumbai. This UNESCO award winning heritage building houses young working women and interns from many states of our country. LWH provides safe, secure and comfortable accommodation to 68 residents and 8 guests.

In-nights are times of togetherness and engaging in interesting lectures and interactive discussions. Residents and guests also participate in the Y programmes like Sacred Music, World Day of Prayer and National Festivals.

Weekly Bible Study/Prayer is held on Wednesdays. Sundays are filled with worship songs and study of the Word by the two churches which meet in LWH.

Last and most important, we would like to give thanks to our LORD for His manifold blessings in making our Hostels truly 'a home away from home'. Our thanks to the Board of Management, Committee Members and Staff for enabling the hostels to run efficiently and smoothly.

## Report of the Nominating Committee

The first meeting of Nominating Committee was held on 10th April 2017, in which election schedule was discussed and letter was sent to Membership Committee asking for Electoral Roll 2017 – 18.

The Membership Committee furnished us with the list of 97 (ninety-seven) electoral members age-wise and area-wise.

The eligibility Electoral List was prepared and put up on the office Notice Board at all centres. This was informed in advance to all the members through Jottings

Nominations for the Board of Management, Office Bearers, Nominating Committee

Chairperson and Members were called from 97 (ninety-seven) eligible Electoral Members to whom the nomination forms were sent. 37(thirty-seven) members sent in their nominations. Consent Letters and Bio-data were sent to 34 (thirty-four) members.

Election held on Saturday, 24th June 2017 from 12.00 noon to 3.00 pm at YWCA of Bombay, 75, Motlibai Street, Near Maratha Mandir, Byculla, Mumbai 400 008.

I thank the Tellers, the Nominating Committee Members and the Staff for their full support and active participation.

We wish all the best to the new Board and all the Committees.

### Tellers

Indira Jenna  
Shyamala Dhareshwar  
Lathika Pillai  
Jaya Damodaran  
Nisha Nair  
Komal Oberoi

### Nominating Committee

Shama Chatterjee - Chairperson  
Mary Cheru - Board Member  
Chandraprabha Nundy  
Jennifer Talwalkar  
Roma Bob Peters  
Swati Das  
Dr. Anuradha Patil



## LIST OF COMMITTEES

<b>Administrative Committees</b>	Jennifer Talwalkar Sharon Solomon Chandraprabha Nundy Indira Pimento Swati Das Michelle Vaz Jayanti Premkumar Jane Rodrigues	Dr. Sonal Ohol, Meena Azavedo Shama Chatterjee Mohini Mathur	Dr. Anuradha Patil Smita Pathak Chandraprabha Nundy Susheela Jadhav
<b>Finance</b>			
Pavana Anchees (CP) Elsa D'Cruz Lalitha Fernandes Juliet Solomon Sandra Francis Nita Susan Jacob Vinita Reuben Dr. Sonal Ohol Indira Jenna Sarojini Hingorani Mary Cheru Elizabeth Mascarenhas			
<b>Personnel</b>			
Mary Cheru (CP) Dr. Usha Ubale Elsa D'Cruz Lalita John Dr. Lata Clements Susan Jacob Smita Pathak	Jennifer Talwalker (CP) Rajathi Moses Indira Pimento Lily Sebastian Sandra Francis	Vinita Reuben (CP) Indira Jenna Dr. Lata Clements Shama Chatterjee Sarojini Hingorani Marina John Rosa D'Souza Pricilla Albuquerque Susy Babychan	Vanita Narvekar Roma Bob Peters Nita Susan Jacob
<b>Buildings</b>			
Sandra Francis (CP) Nita Susan Jacob Elsa D'Cruz Dr. Anuradha Patil Smita Pathak Sarasa Isaac Chandraprabha Nundy Susheela Jadhav	Elizabeth Mascarenhas (CP) Juliet Solomon Meena Azavedo Susy Babychan Shobha Bhatia Lily Sebastian Komal Oberoi	Committees for Residential facilities	
<b>Committees for Programmes &amp; Activities Membership</b>			
Lalitha Fernandes (CP)	Priscilla Albuquerque	International Centre	
		Elsa D'Cruz (CP) Meena Azavedo Vanita Narvekar Sharon Solomon Lalitha Fernandes Miriam Kanga Dr. Usha Ubale Dr. Anuradha Patil Mary Cheru	
		<b>PIYA</b>	
	Indira Jenna (CP) Latika Pillai Severene Andrades Priscilla Albuquerque	Ex-officio on all committees	
		President – Priyadarsini John	
	<b>Public Relations</b>		
	Sarojini Hingorani (CP) Vanita Narvekar	<b>General Hostels</b>	
		Nita Susan Jacob (CP)	

## Our Offices

### Andheri

Asha Kiran  
53, J.P. Road, Andheri West,  
Mumbai - 400058  
Ph: 022-26702831 / 63 / 72  
Fax: 022-26280577  
Email: [ywcaandheri@rediffmail.com](mailto:ywcaandheri@rediffmail.com)

### Belapur

Anugraha Hostel, Sector - 8, CBD - Belapur,  
Navi Mumbai - 400 0614.  
Ph: 022 - 27570786  
E-mail: [genhostelsbomy@gmail.com](mailto:genhostelsbomy@gmail.com)

### Byculla

75, Motlibai Street, Near Maratha Mandir,  
Byculla, Mumbai - 400 008.  
Ph: 022 - 23096544 / 555 / 23020469  
Fax: 022 - 23098066  
E-mail: [ybombaygs@gmail.com](mailto:ybombaygs@gmail.com)

### Fort

18, Madame Cama Road, Fort,  
Mumbai - 400 001  
Ph: 022 - 22833768 / 22020122  
022-22823411 / 22844822  
Fax: 022 - 22822057  
Email: [ywcafinfo@rediffmail.com](mailto:ywcafinfo@rediffmail.com)

## Our Hostels

### Dipti Dhaman Hostel

Asha Kiran  
53, J.P. Road, Andheri West,  
Mumbai - 400058  
Ph: 022-26702831 / 63 / 72  
Fax: 022-26280577  
Email: [ywcaddh@rediffmail.com](mailto:ywcaddh@rediffmail.com)

### Anugraha Hostel

Sector - 8, CBD - Belapur,  
Navi Mumbai - 400 0614.  
Ph: 022 - 27570786  
E-mail: [ywcabelapur@gmail.com](mailto:ywcabelapur@gmail.com)

### Achamma Bhavan Hostel

75, Motlibai Street, Near Maratha Mandir,  
Byculla, Mumbai - 400 008.  
Ph: 022 - 23096544 / 555 / 23020469  
Fax: 022 - 23098066  
E-mail: [abhywca@gmail.com](mailto:abhywca@gmail.com)

### Lady Willington Hostel

18, Madame Cama Road, Fort,  
Mumbai - 400 001  
Ph: 022 - 22833768 / 22020122  
22823411 / 22844822  
Fax: 022-22822057  
E-mail: [membershipywca@gmail.com](mailto:membershipywca@gmail.com)

## YWCA of Bombay

Website: <http://www.ywcabombay.co.in>  
Facebook: [facebook.com/ywcabombay](https://facebook.com/ywcabombay)

## International Centre

18, Madame Cama Road, Fort, Mumbai – 400001.  
Ph: 22025053/6624722/22826814/ Fax: 22020445  
Email- [ywcaic@mtnl.net.in](mailto:ywcaic@mtnl.net.in)

## Staff Picnic



Summer Camp



MINA Committee Members Visit



Study Centre Outing



Inauguration of Chembur Centre



